



# South Staffs Water

## Terms and Conditions for South Staffs Water's Direct Debit Switch Prize draw

By entering this Competition, the entrant agrees to be bound by these terms and conditions. To opt out of the Competition entrants can email [communicationsteam@south-staffs-water.co.uk](mailto:communicationsteam@south-staffs-water.co.uk).

### 1. The Promoter

1.1 The Promoter is South Staffordshire Water Plc, a company registered in England with company number 02662742, whose registered office is at Green Lane, Walsall, WS2 7PD trading as South Staffs Water.

### 2. The Competition

2.1 The title of the Competition is Direct Debit Switch Prize Draw.

2.2 The Prize Draw will take place in June 2025.

### 3. How to Enter

3.1 The Competition will run from 1 February to 31 May 2025

3.2 South Staffs Water and Cambridge Water customers must register to pay their water bill by direct debit by our available contact channels by 31 May 2025.

3.3 There is no entry fee, and no purchase is necessary to enter this Competition.

3.4 There will be one winner drawn at random by the Closing Date of the Prize Draw.

### 4. Eligibility

4.1 This Competition is open to all South Staffs Water and Cambridge Water customers who have an active registered billing account with South Staffs Water or Cambridge Water ("Customer"), are residents of the United Kingdom, and are aged 18 years or over and who have registered to pay their bills by direct debit in accordance with paragraph 3.2.

4.2 There is a limit of one entry per household.

4.3 At the time of the Prize Draw, the customer must:

- a) have registered and have an active direct debit to pay their water bill by direct debit in accordance with paragraph 3.2; and
- b) and not had a defaulted direct debit in the previous six months

4.4 The Promoter reserves all rights to disqualify an entrant, if their conduct is contrary to the spirit or intention of the Competition.

### 5. The Prize

5.1 The Prize will be £200 love to shop vouchers.

5.2 The Prize is not negotiable, transferable or exchangeable. The Promoter reserves the right to substitute any Prize with another of equivalent or greater value without giving notice.

### 6. The Winners

6.1 The Promoter's decision is final and no correspondence or discussion will be entered into.

- 6.2 The Winners will be selected at random by an automatically generated report.
- 6.3 The Winners will be notified by telephone or other channel on or before 24 June.
- 6.4 The Promoter must either publish or make available information that indicates that a valid award took place.
- 6.5 If you object to these details being published, please contact the Promoter on [communicationsteam@south-staffs-water.co.uk](mailto:communicationsteam@south-staffs-water.co.uk). In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

## **7. Claiming the Prize**

- 7.1 The Promoter will email the Prize and accepts no responsibility if the Winner is unable to receive the Prize or for any losses during delivery.
- 7.2 The Promoter does not accept any responsibility if a Winner is not able to receive the Prize.

## **8. Limitation of liability**

- 8.1 Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstance be responsible or liable to compensate any Winner or accept any liability for any loss, damage, personal injury or death occurring as a result of receiving the Prize except whether it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

## **9. Intellectual Property Rights**

- 9.1 You agree to grant the Promoter a non-exclusive, worldwide, irrevocable licence, for the full period of any intellectual property rights in the Competition entry, to use, display, publish, transmit, copy, edit, alter, store, re-format and sub-licence the Competition entry for such purposes.

## **10. Data protection and publicity**

- 10.1 Any personal data you submit on our website will be processed in accordance with our privacy policy which can be found on our website.
- 10.2 Any personal data processed in connection with the Competition will be processed in accordance with the Promoter's privacy policy. This includes the use of personal data from the Customer's registered billing account to the extent necessary for the purposes of administering the Competition. Personal data will not be disclosed to third parties unless otherwise agreed with the data subject.
- 10.3 By entering the Competition, each Winner agrees to the Promoter publishing details as set out in conditions 6.3 and 6.5 above.
- 10.4 The Winners may be required to take part in promotional activity or advertising organised by the Promoter.

## **11. General**

- 11.1 If there is any reason to believe that an entrant has breached any of these terms and conditions, the Promoter reserves the right at its sole discretion to exclude that entrant from participating in the Competition.
- 11.2 If there is any reason to believe that a Winner has breached these terms and conditions, the Promoter reserves the right at its sole discretion to disqualify that Winner and offer the Prize to the next eligible entrant from the valid entries that were received before the Closing Date.
- 11.3 The Promoter reserves the right to cancel or amend the Competition (including the Closing Date) and these terms and conditions at any time. Any such change will be notified to entrants as soon as reasonably practicable by posting on the South Staffs Water website and social media.
- 11.4 The Competition and these terms and conditions are governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.