



South Staffs Water

incorporating



Guide to our PR19 business plan April resubmission

South Staffs Water
(incorporating Cambridge Water)



1. Contents of our 1st April business plan resubmission

This document summarises the structure of our 1st April PR19 resubmission, which comprises:

Business plan:

1. Cover letter from Phil Newland

2. Guide to our 1st April PR19 business plan resubmission

This short business plan guide, outlining the content of the 1st April resubmission along with a list of appendices.

3. Our 1st April PR19 business plan resubmission (pdf and Word versions)

Our main 1st April business plan resubmission document (pdf and Word formats supplied) which incorporates our executive summary.

4. Board assurance of our 1st April PR19 business plan resubmission

Our Board assurance statement for the 1st April resubmission.

5. Action tracker

The completed action tracker.

6. Appendices (18 files)

The full list of appendices is at the end of this document, which have been loaded onto Ofwat's sharepoint site in an 'Appendices' folder within the 'Business Plan' folder.

Models and data:

7. Business plan data tables (7a) and table commentary document (7b)

A set of business plan tables using the January 2019 published template, with accompanying commentary.

8. Financial model (2 versions labelled 8a and 8b)

A completed financial model (2 versions) using version 17z published in January 2019, and our balance sheet feeder model (8c). We have also submitted the latest version (01L) revenue feeder model (8d). The data is unchanged from the September submission.

9. Our bill waterfall graph version 12c

The completed bill waterfall graph.

2. Structure of our main business plan document

1st April main business plan resubmission

The outline contents of our main business plan are as follows:

Foreword from Sir James Perowne	3
Introduction from Phil Newland	4
Executive summary	6
Changes and representations	13
Chapter 1: Making water count – now and in the future	35
Chapter 2: Delivering resilience in the round – future proofing our business	84
Chapter 3: Putting customers at the heart of our plan	117
Chapter 4: Connecting with our community	139
Chapter 5: Delivering a class-leading service	162
Chapter 6: Protecting our environment	194
Chapter 7: A reliable and trusted business	215
Chapter 8: Governance and assurance	241

Cost adjustment claim

Please note that for this 1st April resubmission we have supplied an addendum to our cost adjustment claim submitted in September 2018. This is supplied as Appendix RA03.

3. Appendices

Alongside our 1st April resubmission we have provided additional appendices which cover further detail of specific parts of our plan, or provide additional information as support. The full list of appendices is:

Appendix number	Appendix name
RA01	Wholesale water base cost allowance
RA02	Addendum to original appendix A29 – wholesale water enhancement cost allowance (Please note that for commercial sensitivity reasons we are redacting part of section 3.2.3 of this appendix for our website published version).
RA02.1	Costain PR19 pricing – new treatment at Kinver, Slade Heath and Ashwood (Please note that for commercial sensitivity reasons we are not publishing this spreadsheet on our website).
RA02.2	Local area greenfield and brownfield plans
RA02.3	APEM – SSW eels regulations intake screening and passage specification
RA02.4	APEM – SSC costing correspondence for AMP7 eels proposals
RA02.5	DWI notice for Slade Heath
RA03	Addendum to original appendix A33 – cost adjustment claim (Please note that for commercial sensitivity reasons we are redacting part of section 4 of this appendix for our website published version).
RA04	NERA report on leakage reduction funding
RA05	First Economics – a review of Ofwat’s PR19 approach to estimating frontier shift
RA06	Growth and new development enhancement modelling
RA07	Outcomes, performance commitments and ODIs
RA08	Bid assessment framework
RA09	Business plan acceptability and bill affordability engagement
RA10	Business plan acceptability methodology statement
RA11	Board assurance statement, Jacobs independent assurance report and independent internal audit report
RA12	Data table and financial model commentaries
A06	Validating the business plan (updated from original plan)

----- END -----